



## Early Resolution Form

**To: Department of Academic Systems**

**Type of Complaint:** Please choose from the options below:

- Academic** (Learning materials, teaching, staff behaviour/misconduct, timetable, assessment)
- Non-academic** (Student behaviour/misconduct, administrative issues)
- Facilities** (Infrastructure, canteen, health and hygiene, library resources)

**Please specify the issue** (Use the box below)

Please send this form to [academic\\_systems@dmuk.edu.kz](mailto:academic_systems@dmuk.edu.kz)