

**Early Resolution Form**

**To: Student Services Department**

**Type of Complaint:** Please choose from the options below**.**

**Academic (**Learning materials, teaching, staff behaviour/misconduct, timetable, assessment**)**

**Non-academic (**Student behaviour/misconduct, administrative issues**)**

**Facilities (**Infrastructure, canteen, health and hygiene, library resources**)**

**Please specify the issue (**Use the box below**)**

**Please send this form to**

[**studentandacademicservices@dmuk.edu.kz**](mailto:studentandacademicservices@dmuk.edu.kz) **and** [**m.etherton@dmuk.edu.kz**](mailto:m.etherton@dmuk.edu.kz)**.**