

STUDENT CHARTER

2023-2024



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“The Student Charter represents our commitment to each other. It highlights how our community works together, to empower one another and generate a learning environment that’s transformative and inspiring. Collaboration and co-creation are a key theme throughout the charter, as we recognise the strength of our diverse community as active participants in our future development. We hope you embrace the opportunities represented here, and help us celebrate your success.”

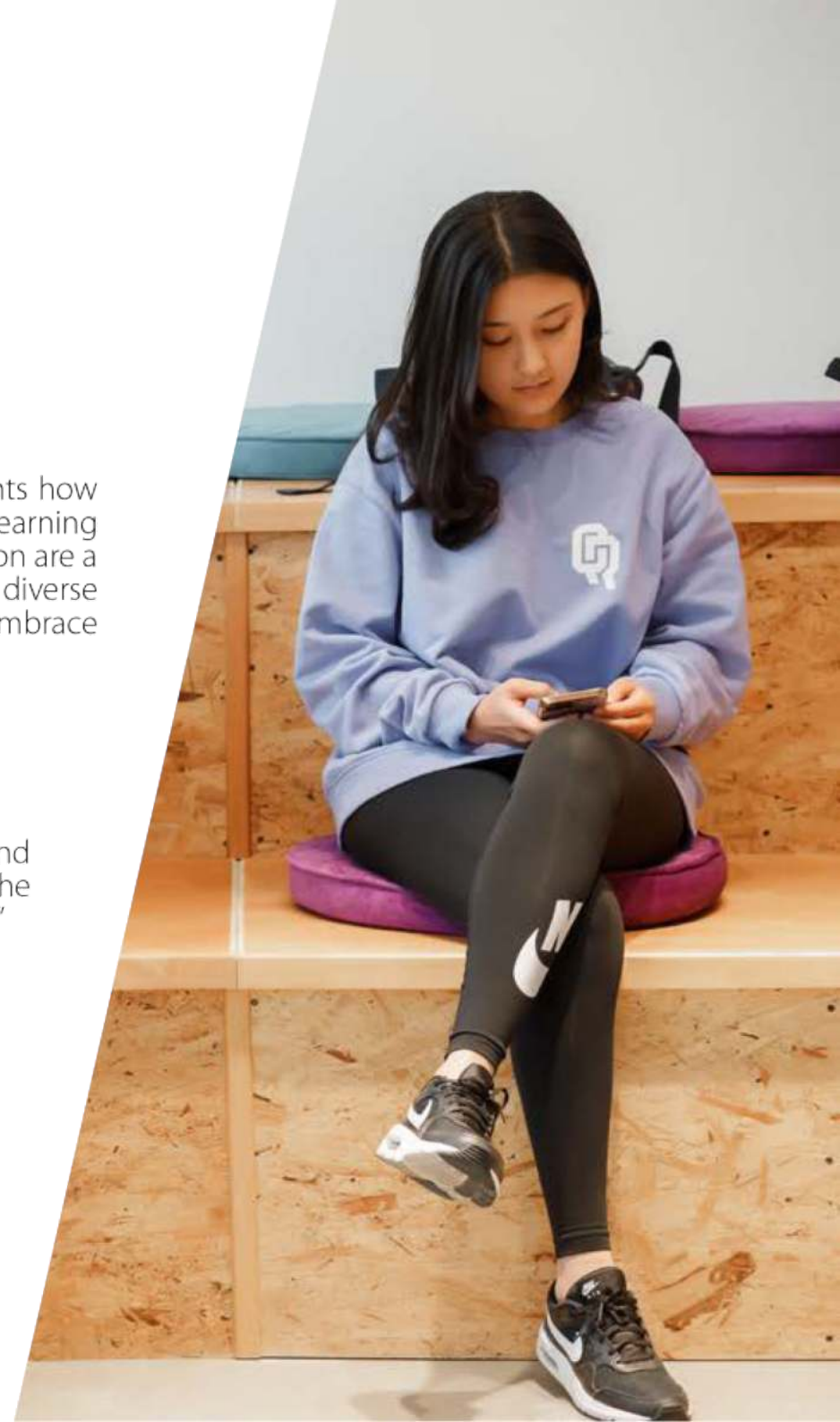
Professor Katie Normington, DMU Vice-Chancellor

“De Montfort Students’ Union continue to support you the best way we can and ensure you are at the heart of everything we do. We are proud to commit to the 2022 Student Charter, and we are proud that you are on this journey with us.”

De Montfort Students’ Union Executive Officer Team

“University is a place that should encourage us to develop, to learn and to question. Here at DMUK, it doesn’t matter where you’ve come from, it’s how you can be supported to get where you want to go next.”

DMUK Course Representative





DE MONTFORT UNIVERSITY KAZAKHSTAN



DSU ...

- ... respects all students, staff and the wider community thereby contributing to a safe and inclusive environment
- ... represents your academic interests
- ... provides tailored student advice on your course and student experience
- ... creates opportunities through student-led activities for your enjoyment, development and to strengthen your sense of belonging
- ... ensures an independent voice at university, supporting you where needed
- ... provides elected officer roles that represent and celebrate the diversity of students at DMUK
- ... provides an inclusive and creative environment that hosts social events for you to create friendships
- ... gives you a voice to represent your peers and create change through democratic structures across the university
- ... is led by YOU. We are your Students' Union, where you can come to your Annual General Meeting, and regular student councils, vote and stand for election



DMUK ...

- ... respects all students, staff and the wider community to contribute to a safe and inclusive environment
- ... provides excellent teaching, learning opportunities and student support
- ... continually reviews its curricular, co-curricular and extracurricular activities
- ... encourages your personal growth and supports collaborative and co-creative working between students, staff, employers and DSU to ensure a rewarding student experience
- ... provides you with a personal tutor to guide you through your university experience
- ... helps you develop the tools to build the confidence and skills to succeed, and to achieve your full potential
- ... provides opportunities for student representation and the student voice at every level of the university
- ... continues to enhance its digital environment to support your studies and transform your experience
- ... provides practical opportunities and support for learning
- ... supports your well-being through the Healthy DMUK Hub, DMUK Works and DMUK Sport
- ... recognises and celebrates the contributions that you and your peers make to the success of the university
- ... takes a proactive approach to communications with its students
- ... provides an equitable learning experience for every DMUK student through Universal Design for Learning



Instagram



dmu_kz
Esentai City, Almaty



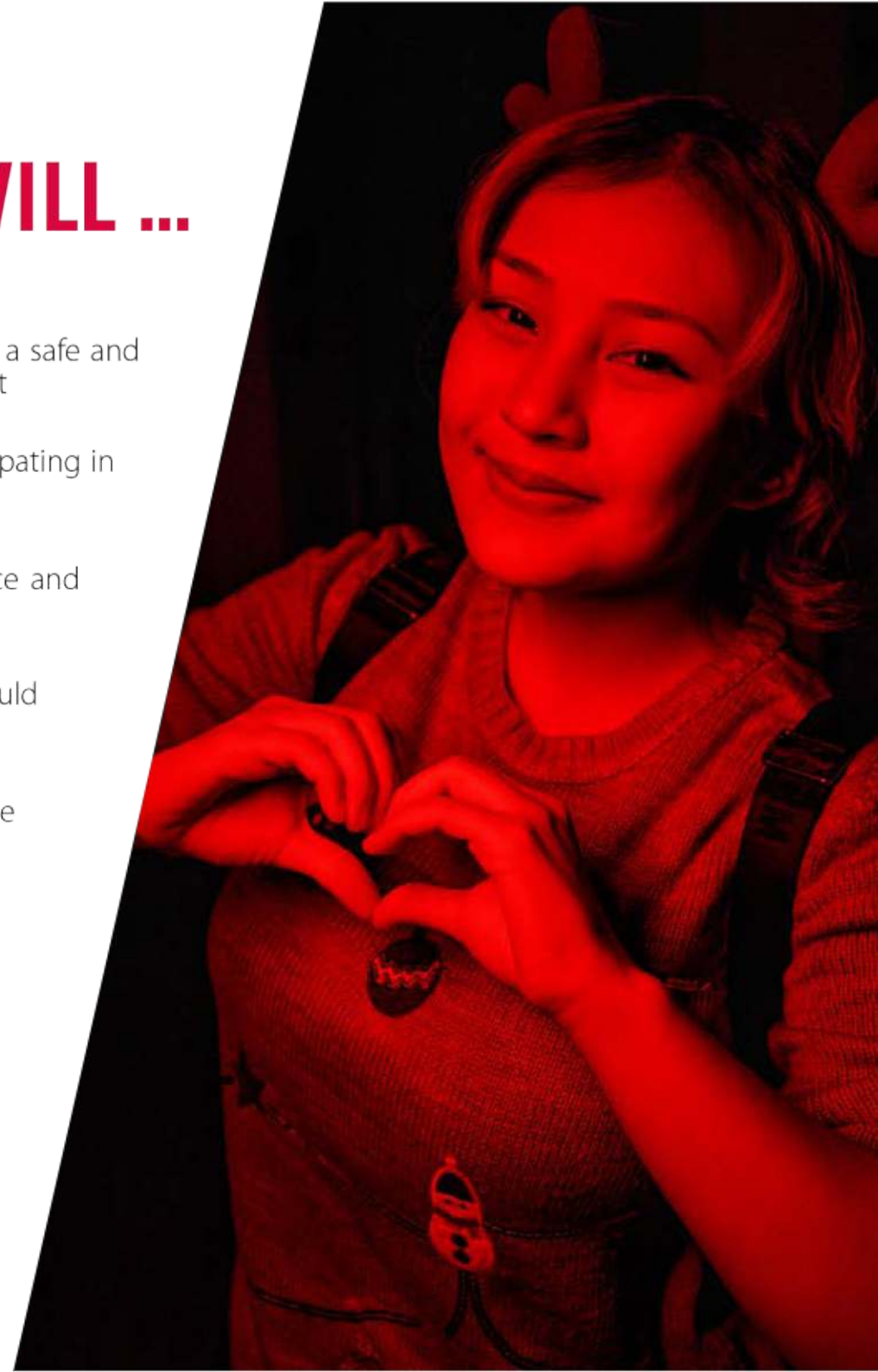
551 Likes
dmu_kz

I'm #goingtodmuk #dmuk #dmukz
#university #education #almaty #students #applynow



AS A STUDENT OF DMUK I WILL ...

- ... respect all students, staff and the wider community to contribute to a safe and inclusive environment for all, in line with the Student Code of Conduct
- ... demonstrate full commitment to my course by attending and participating in learning and teaching, and academic support activities
- ... demonstrate academic integrity throughout my university experience and will not engage in fraudulent academic practices
- ... make the most of the services provided by DMUK and DSU that could enhance my personal and professional development
- ... respond in a timely manner and directly to all communications from the University, my Faculty or my course tutors
- ... consider the opportunities offered to me to engage with extra-curricular activities, which may be facilitated by the University, the Students' Union and local community, in order to enrich my overall student experience
- ... take advantage of opportunities which allow me to amplify the student voice, and to enhance the student experience for myself and others





GLOSSARY

Term	Meaning
Academic integrity	Academic integrity is about honesty and trust and is fundamental to all learning, teaching and research activity at DMUK. This means doing your own work, submitting your own work, gaining credit for your own work and acknowledging the work of others accurately and appropriately.
Academic interests	Everything to do with your studies and your academic progress while a student at DMUK. This also includes opportunities for you to use your voice and express your views constructively to enhance your student experience.
Academic practices (fraudulent)	Good academic practices are underpinned by academic integrity (see above). Examples of fraudulent academic practices: Buying an essay from an organization or website rather than completing an assignment yourself (also known as contract-cheating) or getting a third party (e.g. relative or friend) to complete an assignment on your behalf and submitting it as your own work. Fraudulent academic practices ultimately undermine the value of your degree. See also Academic Offences.
Annual General Meeting (AGM)	The AGM is a chance for the entire membership of De Montfort Students' Union (DSU) to debate, discuss and vote on some of the most important issues currently affecting students. It is also where the DSU Executive Committee present the finance budget, discuss affiliations and pass constitutional changes.
Co-creative working	Co-creative working is about co-designing elements of your student experience with academic staff, professional services or external partners. Examples might be co-designing an assessment activity or co-developing a process or procedure.

Term	Meaning
Course tutors	Your course (or programme) will be delivered by a team of academic staff including the Programme Leader who leads and manages your programme (course), the Module Leader who manages and oversees learning, teaching and assessment in a specific module, and tutors (who may also be the Programme or Module Leaders) who deliver and manage the content and assessment of a learning and teaching activity.
Faculty	DMUK has four Faculties: ADH = Arts, Design and Humanities BAL = Business and Law CEM = Computing, Engineering and Media Your programme of study (or course) will be located in one of these Faculties.
Personal Tutor	When you begin your studies at DMUK, you will be given the name of your Personal Tutor who will follow your academic progress and be able to guide and advise you on matters to do with your programme, university procedures and processes, and personal development planning.
Student representation and the student voice	Your views (student voice) about your studies and your student experience will be captured through module evaluation surveys and Student Voice Committees, and will be represented to your faculty and the university through the DSU and through course representatives.
Universal Design for Learning (UDL)	UDL is about embedding inclusivity and aims to provide an equal learning experience for all students. Its three key principles are 1) flexible ways of learning; 2) flexible study resources; and 3) flexible ways of testing learning (assessment).



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