



Early Resolution Form

To: Student Services Department

Type of Complaint: Please choose from the options below.

Academic (Learning materials, teaching, staff behaviour/misconduct, timetable, assessment)

Non-academic (Student behaviour/misconduct, administrative issues)

Facilities (Infrastructure, canteen, health and hygiene, library resources)

Please specify the issue (Use the box below)

Please send this form to studentservices@dmuk.edu.kz and m.etherton@dmuk.edu.kz.