

De Montfort University Kazakhstan
Regulations for Using Library and Learning Services

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De Montfort University Kazakhstan Regulations for Using Library and Learning Services

1 The Library and Learning Services (“the Library”) provides users with resources, services and facilities in support of learning, teaching and research. These regulations are designed to ensure that such provision is made as effectively and fairly as possible and that the integrity of the service is maintained.

1.1 The regulations apply to all users of the Library, including Students registered at DMUK, Staff employed at DMUK, and other external users and visitors.

2. Access and membership

2.1 All current DMUK Students and all Staff working for the University are entitled to make use of the Library and borrow those materials which are available for loan, provided that they are not already in breach of these regulations.

2.2 Users who have been granted access to the Libraries or other institutions by virtue of their De Montfort University Kazakhstan status must abide by the visited Library’s regulations. Any breach of these, or any other form of misconduct, will also be regarded as a breach of De Montfort University Kazakhstan Library regulations.

2.3 To access the Library one of the following forms of identification are required:

DMUK Staff / Student

Student University ID card Staff University ID card Temporary day pass
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2.4 Admittance to any other Library and learning spaces requires, at all times, a valid DMUK Staff or Student ID card. External users are not permitted access.

2.5 Library users can only use their own identity card for access and the use of services and facilities. The transfer of University ID cards or temporary day passes to another person is not permitted and will be in breach of Chapter 2 of these regulations. This may result in disciplinary procedures being invoked.

2.6 Valid identification should be carried at all times and be produced and surrendered to a member of DMUK Staff upon request. Failure to do so is a breach of the Disciplinary Code, Chapter 2 of these regulations.

2.7 In line with University policy, children under the age of 16 may accompany a

DMUK Student or Staff member for a brief visit to the Library of up to 30 minutes (e.g. to collect or return materials and at the discretion of Library Staff during Staffed service hours). Children permitted entry do so at the risk of their guardian who is responsible for their safety and wellbeing at all times. Where a child will be present for other than a short period of time, the Student or member of Staff accompanying the child must obtain “express written permission” from the Librarian or their nominee before the child enters University property. The Librarian or nominee reserves the right to withdraw permission and request removal of any child within Library spaces.

2.8 Animals, other than service dogs, may not be brought into the Library.

2.9 The Librarian or their nominee has the right to refuse admission to the Library or any other Library and learning space.

2.10 Details of Library opening hours are published outside the library entrance and on the website and may be subject to change.

3. Borrowing rights and facilities

3.1 Loan entitlements vary according to type of membership.

3.2 The majority of items in the Library are available for loan and can be borrowed by eligible members as defined above. Library materials, including DVD's and laptops, must be recorded as on loan before being taken through the exit gates.

3.3 Users are responsible for all loans issued against their Library cards until those items have been returned and discharged.

3.4 Library users can only use their own ID card for borrowing and loans must not be transferred from one user to another person. This is in breach of Chapter 2 Paragraph 5.3.10 and may result in Disciplinary Procedures being invoked.

3.5 External users must notify the Library immediately of any change of address.

3.6 Lost Library and DMUK ID cards must be reported as soon as possible. Cardholders will be held responsible for the consequences of any misuse of their cards prior to the notification of the loss.

3.7 Normal loans are issued for two weeks and will auto-renew unless required by another Library users.

3.8 Reservations may be made for items on loan and all material is subject to recall after a minimum of one week, which may require an item to be returned earlier than its original due date. Courtesy messages will be sent via email. Such items must be returned within the time specified in the recall notice, including if taken out of the country. Items not returned within 14 days of a reminder to return will be assumed lost and a replacement cost charged.

3.9 The Librarian or nominee has the right to refuse to lend material, to restrict the loan period for items in heavy demand or to make special arrangements for borrowing.

4. Using IT and online resources in the Library

4.1 The IT facilities and equipment provided by the Library are for use by DMUK Staff and Students only. The use of IT facilities and equipment, including personal laptops and mobile devices, shall be in accordance with the General Regulations and Procedures Affecting and other University regulations, guidelines and codes of practice for IT use. Any breach of regulations, guidelines and/or codes of practice will be treated as a disciplinary offence.

4.2 Online resources (e-books, e-journals, databases) subscribed to by the Library can only be accessed by DMUK Staff and Students. Separate registration may be required to access some online resources.

4.3 Where the Library has entered into agreements with external agencies for the supply of online services, users will abide by these agreements and the conditions of use specified by such suppliers. These agreements may require the University to supply user data to external agencies in order to deliver these services. The supply of data will be in accordance with the Data Protection Act 2018 and the General Data Protection Regulation (GDPR).

4.4 Usernames and passwords provided for access to IT and online resources must not be shared. The sharing of such information will be treated as a disciplinary offence, as defined in Chapter 2 of these regulations, and additional action may also be taken by third party suppliers of services to DMUK.

4.5 Damaging or otherwise tampering with any IT equipment provided is not permitted and will be deemed a disciplinary offence as defined in Chapter 2 of these regulations.

5. Conduct

5.1 All Students using the Library, are bound by the Disciplinary Code as defined in Chapter 2 of these regulations. The Disciplinary Procedure may be invoked for any breach of the Library Regulations.

5.2 Library users are expected to treat Library Staff and other Library users in line with DM policies on dignity and respect as defined in Chapter 2 annex 9. Disorderly, abusive, threatening or offensive behaviour or language will not be tolerated and will be treated as a breach of the disciplinary code.

5.3 The Library is a learning and study environment. Users are asked to choose a study area (group, quiet study, silent study) appropriate to the

type of study being undertaken and to observe study signs. Mobile phones should be set to silent. Headphones should be used when listening to music, videos and other audible content and set to a volume that does not disturb others.

5.4 Hot food and alcohol are not permitted in any Library and learning space. Users should take care not to disturb others when eating or drinking, particularly in terms of noise, smell and mess. .

5.5 Smoking is prohibited in the Library, including the use of tobacco substitutes and electronic cigarettes.

5.6 The possession and supply of illegal drugs is prohibited on campus and is a criminal offence.

5.7 Users must ensure that they do not remove items from the Library without authorisation or cause the security alarm to be activated by being in possession of unissued Library property. Library Staff may check books and other materials in the possession of anyone leaving the Library and users may be required to open bags, folders or empty pockets for inspection of their contents. Users who remove or who attempt to remove Library property without authorisation, or who refuse to submit to reasonable checks by Library Staff, may have their borrowing rights suspended.

5.8 Users must not deface or damage Library property including books, equipment, furniture and the fabric of the buildings.

5.9 Users must not enter or leave through doors marked as fire exits, or enter areas marked for "Library Staff Only" unless invited to do so.

5.10 The following health, safety and wellbeing behaviours should be observed:

5.10.1 On hearing the fire alarm, all users must vacate the Library immediately via the nearest exit route

5.10.2 Users should not leave personal belongings unattended. This is done at the owner's risk; the Library does not take any responsibility for lost, damaged or stolen items. Unattended items may be examined and removed by Library Staff

5.10.3 Users are advised to take regular breaks from study and to keep hydrated

5.10.4 Users should not sleep in the Library and anyone found doing so will be woken.

5.10.5 Users should put litter and waste liquid in the appropriate bins provided and leave study areas clean and tidy.

5.11 Photography and filming in the Library are allowed by DMUK Staff where prior written permission from the Librarian or nominee has been given. Students are not normally permitted to film or take photographs in

the Library.

- 5.12 Users should not display posters and adverts without permission from Library Staff and will be removed if permission has not been sought.
- 5.13 Users must comply with current copyright legislation and publisher requirements when copying, printing, scanning or otherwise reproducing or accessing published works.
- 5.14 Bladed instruments are restricted on campus. Bladed instruments should only be used in designated workshops or learning spaces for the production of creativework. The use of bladed instruments outside the designated areas is prohibited.

6. Penalties

6.1 Breaches of Library regulations will be dealt with in line with category of use, as follows:

DMUK Student	DMUK Staff
Breaches of Library regulations and their investigation by the Authorised Officer or nominee are dealt with in accordance with Student discipline in the General Regulations and Procedures Affecting Students	Breaches of the Library regulations may be referred to the relevant Head of faculty or Rector.
External user at other University or educational institution	Other external user including DMUKalumni
Membership of the Library may be permanently withdrawn and the home institution advised of the decision. If the Library holds an address on record a written communication advising of the decision will be sent.	Membership of the Library may be permanently withdrawn. If the Library holds an address on record a written communication advising of the decision will be sent.
Whilst investigating a current breach of Library regulations, any past breaches may be referred to.	

6.2 Where behaviour, by a DMUK Student user of the Library, is found to contravene the Library regulations and University disciplinary code, the Librarian (or nominee) together with Head of Student Services (or nominee), will decide upon the most appropriate course of action. This may be dealt with locally within the Library where penalties may include, but are not limited to:

- 6.2.1 verbal or written warnings.
- 6.2.2 restrictions on borrowing.
- 6.2.3 charges for the replacement of lost or damaged items.
- 6.2.4 access restrictions and possible suspension of the right to

enter Library spaces.

6.2.5 formal University disciplinary procedures.

6.3 DMUK Students and Staff who remove or attempt to remove items from the Library without authorisation may have their borrowing rights suspended.

6.4 Fines will be charged for failing to return by the due date and time any items which cannot be auto-renewed

6.5 Borrowing rights will be suspended for any Library users with items on loan beyond the due date and time.

6.6 Users failing to return overdue items within two weeks of the due date will be billed for the cost of replacement plus an administrative charge.

6.7 On loan items which are lost or otherwise misplaced will be charged for replacement cost plus administrative charge.

6.8 Users will be liable for any charges incurred by the Library for the loss or late return of items supplied by third parties, such as inter Library loans or items borrowed under reciprocal access arrangements.

6.9 Appeals against penalties imposed for breaches of Library regulations will be dealt with in line with category of use, as follows:

DMUK Student or Staff	External user
<p>Students have the right of appeal against the decision of the Authorised Officer, to the Disciplinary Appeals Committee in accordance with the General Regulations and Procedures Affecting Students.</p> <p>Staff should appeal via the appeals section of DMUK's formal disciplinary procedures.</p>	<p>An appeal can be submitted by contacting the Librarian.</p>
<p>Appeals against fines for late return of items or replacement item charges should be made to the Librarian.</p>	