



# **De Montfort University Kazakhstan Disruption of Service Policy**



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- 1** The University will take reasonable steps to provide the teaching, examination, assessment and other educational services set out in its prospectuses and as laid down in approved documents relating to programmes offered at the institution. The University does not however guarantee provision of such services. Should circumstances beyond the control of the University interfere with its ability to provide educational services, the University will take reasonable steps to minimise the resultant disruption to those services.
  
- 2** Such circumstances may include:
  - Acts of vandalism and/or terrorism
  - Severe weather conditions
  - Industrial action by staff and/or students
  - Health and safety requirements (such as communicable diseases).

These are examples of circumstances beyond the control of the University but they do not represent an exhaustive definition of such circumstances.